



Bolder Stainless Steel Equipment Warranty

Three (3) Year Parts & Labor Warranty

Bolder warrants to the original purchaser that every new unit, including the cabinet and all parts, is free from defects in material and workmanship under normal use, proper maintenance, and correct installation as described in the instruction manual provided with each unit.

This warranty is valid for a period of three (3) years from the date of purchase or thirty-six (36) months from the date of shipment from Bolder, whichever occurs first.

If any component covered under this warranty is found by Bolder to be defective within the warranty period, Bolder will, at its discretion, repair or replace the defective part or assembly.

Labor coverage includes standard straight-time labor rates and reasonable travel time, as determined by Bolder' warranty procedures and guidelines.

Additional Two (2) Year Compressor-Only Warranty

In addition to the three (3) year parts and labor warranty above, Bolder provides an additional two (2) years of coverage for the hermetically sealed compressor, for a total of five (5) years of compressor warranty from the date of shipment from Bolder.

During this extended period, any compressor determined by Bolder to be defective in material or workmanship will, at Bolder' discretion, be repaired or replaced with a compressor or compressor parts of similar design and capacity.

This extended compressor warranty applies only to the hermetically sealed components of the compressor and does not cover any other parts or components, including but not limited to:

- Temperature controls
- Refrigerant
- Dryers
- Motor starting equipment
- Fan assemblies
- Any other electrical components
- Labor charges

Warranty Claims Procedure

All warranty claims for parts or labor must be submitted by an Authorized Bolder Service Provider directly to Bolder.

Each claim must include the following:

- Model number of the unit
- Serial number of the cabinet
- Proof of purchase
- Date of installation
- Detailed description of the defect and supporting information

For compressor claims, the defective compressor must be returned to Bolder along with the documentation listed above.

All warranty claims must be submitted within thirty (30) days of repair to prevent processing delays.

Any action regarding breach of warranty must be commenced within two (2) months after the cause of action occurs.

Twelve (12) Month Limited Warranty for Mobile Installations

Bolder provides a twelve (12) month limited parts and labor warranty for any refrigeration unit installed in a mobile application, including but not limited to:

- Food trucks
- Trailers
- Boats
- Other mobile vehicles

Bolder assumes no liability for component failures or other damages resulting from installation in non-commercial or residential applications.

Any equipment that has been altered, modified, or used in a manner inconsistent with its original design will have its warranty automatically voided.

Application of this exception to Bolder's general warranty policy is at the sole discretion of Bolder and creates no additional responsibilities or liabilities beyond those stated herein.

R290 Compressor Warranty Conditions

The five-year compressor warranty will be voided if the following procedures are not strictly followed:

1. Lubricant Handling

- This system contains R290 refrigerant and polyol ester lubricant.
- The lubricant absorbs moisture rapidly. If exposed to ambient air for extended periods, it must be replaced with new lubricant.

- Failure to comply with the recommended lubricant specification will void the compressor warranty.

2. Drier Replacement

- The filter drier must be replaced whenever the system is opened for servicing.
- Only driers containing XH-9 desiccant or equivalent solid-core replacements of the same capacity are approved.

3. Vacuum Requirement

- A micron-level vacuum of 500 microns or lower must be achieved to ensure minimal moisture levels in the system.

4. Compressor Source

- All replacement compressors must be obtained through Bolder' warranty department, unless Bolder provides written authorization to waive this requirement.
- Failure to comply will void the compressor warranty.

Warranty Service Contact

For warranty assistance or to locate an Authorized Bolder Service Provider, please contact:

Bolder Customer Service

Tel: 1-888-553-9255

Email: service@bolder-refrigeration.com